

Mr. Gerry Wolter, President  
Precision Temp, Inc.  
11 Sunnybrook Dr.  
Cincinnati, OH 45327

June 29, 2007

Dear Gerry:

I am writing to tell you how delighted my wife Cristi and I are with our new TwinTemp unit that was retrofitted into our 2007 Newmar Mountain Aire.

As you know, we have had extensive experience with both the TwinTemp and Hydro-Hot hydronic heating systems, having had them in our Alfas and Mountain Aire. By far I think the TwinTemp is the better unit. Here is what we have found:

The TwinTemp has a smaller footprint. Even though it was retrofitted into the Mountain Aire I still gained a bit more storage. If it was installed as a new build, I suspect that there would be even more space available.

I helped your technicians take out the Hydro-Hot unit and install the TwinTemp. I must say that it felt as if the TwinTemp weighed less than half as much as the Hydro-Hot. I really appreciate any weight savings I can get in the coach.

There is no more diesel smell in the basement or outside and no more soot on the ground under the exhaust. And it's nice to know that I can park over dry grass without being concerned about starting a fire.

And the TwinTemp is so quiet, I actually had to go outside once and listen to the unit to be sure it was operating. Also, it does not cycle as much as the Hydro-Hot.

The water coming out of the unit is hotter, even when it is only operating on electric. It should therefore provide more hot water.

Previously when I would park my coach on a site and not drive it during the winter, it was important to fill my diesel fuel tank so as to minimize any condensation which could mix with the fuel. But since the TwinTemp burns propane, I no longer have to worry about the Hydro-Hot running down the fuel level. Also, this means that if I need more propane, I can have the mobile propane service deliver it, versus having to drive my rig out to a service station for more diesel.

Once again, thanks for everything. We really enjoy the quiet comfort.

Sincerely,

  
John Cohn